July – August 2019

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**PATIENT ONLINE SERVICES**

This practice currently offers patients’ facilities to:

Request repeat medications, book, cancel and view appointments and also view detailed coded record, including any sensitivities, allergies, list repeat prescriptions or medications.

**Repeat Prescriptions**

**The best way to order your prescription is online.**

**If you have access to a computer, Tablet or smart phone its simple, please see Receptionist to set yourself up.**

**If you don’t then please use the following**

**• Drop it in at the surgery 8am-6pm**

**• Post**

**Unfortunately WE CANNOT take your prescription order over the telephone**

**Repeat Prescription will take 48hrs to process**

**Appointments and Open Access**

If you are attending “**Open Access**”

Please be aware:

These sessions are for **URGENT** problems that cannot wait for a routine appointment.

Please **DO NOT** use this service as an alternative to A&E, if you have a life threatening condition, please GO to hospital.

Please **AVOID** attending these for longstanding and Multiple problems.

**Due to time constraints, the doctor may decide to address the immediate issue and request you book another appointment for other routine problems.**

**Please be understanding if you are told to do so.**

**Extended Hours**

If you need to see a Dr out of our surgery open hours, we can offer you an appointment at a central GP Practice. You will not be seeing any of our Drs; however you will have an appointment to see a Doctor. These are from 6.30pm-8pm evenings and weekends 8am-11am.

**Please see Receptionist for details**.

**Greenside Surgery Website**

www.greensidesurgeryrotherham.co.uk

**The Rotherham App** – Have you signed up yet? See receptionist for details

 **Patient Participation Group**

Our meetings are Quarterly and the Dates are **Thursday 14th Feb 2019 4pm**

**Thursday 20th June 2019 4pm**

**Thursday 10th Oct 2019 4pm**

**Thursday in February 2020 TBA**

New members are welcome. If you would like to join or ask any advice from our members, please ask at reception or email;

**www.greensidesurgeryrotherham.co.uk**

**Bank Holiday Closures**

Monday 26th August

**Thursday-Education & training days**

Closed from 12 Noon

Thursday 11th July

Thursday 15th August

**Carers**

Are you looking after someone who without your help would struggle?

Come to our Carers information drop in

2nd Thursday of the Month

9.30-11.30

Greenside Surgery

Help including:

Emotional support, practical support, information on benefits and services, local and national sources of help.

 Let the practice know your basic details and your medical records can be updated.

**Shingles Vaccination**

If you are aged over 70

Please see receptionist for details if you are eligible.

**Pneumonia Vaccination**

Please see receptionist and check if you are eligible.

**Parking**

It is becoming increasingly difficult to park outside the surgery, due to the sheer volume of traffic and cars double parking. We have had numerous complaints from residents, and also from the emergency services trying to gain access. Please be mindful, when parking.

**Retirement Notice**

Congratulations to Dr Myers who will be retiring on the 31st August 2019.

Dr Myers has been a partner here at Greenside for 29 years and will be missed.

We have arranged to have a book in reception for anyone that wishes to write any

messages for him.

 He will also be around in surgery on **Wednesday 28th August between 12 noon** **& 2pm** for anyone that would like to wish him well before he leaves and there will be light refreshments available.

**Patient feedback**

Posted on NHS Choices

“Best In Rotherham

I have always found greenside to be a friendly professional place to get treated they are helpful caring a special thank you to my doctor who is a dedicated GP and sadly due to retire soon he will be missed let’s hope the surgery take on his hard work and values and works to keep them”

Visited in May 2019. Posted on 31 May 2019